

WEB RELEASE OF RFP FOR ONLINE REGISTRATION

Instruction to Bidders:

This RFP is solely for the purpose of selecting an Alternative Service Provider who can provide the following:

1. Development & Hosting of a web based System for Online Registration for Examinations by the candidates.
2. Declaration of Results on IBPS web site
3. Shifting and re-hosting of the existing website.

This RFP is being issued to select an appropriate Alternative Service Provider having capacity in terms of security, efficiency and timely delivery for hosting Online Registration of Applications, Declaration of Results and hosting of the Website.

Note: Existing service provider or any of its sister concern company need not participate in the bid.

Broad Scope of Work

The period of contract will be for three years extendable for two more years at the sole discretion of IBPS. The broad scope of work includes but not limited to:

A. TASK 1 – ONLINE REGISTRATION OF APPLICATIONS

1. Development hosting and managing Online Registrations for each examination.
2. The data shall thereafter be supplied to IBPS for further processing.
3. The Service Provider shall be required to host the call letters at 3 different stages viz. Pre-exam Training, Written exam and Interview as per the data provided by IBPS.
4. The service provider shall be required to send intimation email and sms to the candidates during each stage of call letter hosting as per the data provided by IBPS.

B. TASK 2 - DECLARATION OF RESULTS

1. The Service Provider is to host the Results as per the format provided by IBPS.
2. Sending email and sms to candidates as per the data provided by IBPS

C. TASK 3 - SHIFTING AND RE-HOSTING OF WEBSITE

1. Shift the currently hosted Website from present service provider to bidder's set up.

D. TASK 4 – MAINTENANCE AND MANAGEMENT OF WEBSITE

1. Manage & Maintain the Website for a period of 3 years, extendable to a further period of 2 years.
2. One-time effort for Revamping/Redesigning the Website after 2 years.

Eligibility Criteria

The invitation to bid is open to all Bidders who qualify the Eligibility Criteria as given below:

- A.** The Bidder should be a company registered under Companies Act.
- B.** The Bidder should have minimum annual turnover of Rs.10 Cr. in each of the last 3 financial years i.e. 2010-11, 2011-12, 2012-13.
- C.** The Bidder should have positive networth in the last 3 financial years as above. “or” The Bidder should be a profit (profit after tax) making company in at least one of the last 3 financial years as above.
- D.** The Data Centre should be a Tier III data centre.
- E.** The Bidder should provide 2 references from clients for whom the Bidder is providing software as a service. (The Bidder should produce documents from the respective companies).
- F.** The Bidder or the solution provider for website designing and maintenance should have experience of having designed and implemented and maintaining at least 3 enterprise level websites.
- G.** The Bidder must be registered under Service Tax. (Please provide Service Tax Registration No.)

Cost of RFP

- The interested Bidders can procure the RFP document on a CD from IBPS's office, IBPS House, 90 ft D.P Road, Kandivili East, Off Western Express Highway, Mumbai - 400101, on payment of non-refundable amount of **Rs.10,000/- (INR “ Ten thousand only”)**, payable in the form of Demand Draft/Pay order from any Scheduled Commercial bank in India favouring “**INSTITUTE OF BANKING PERSONNEL SELECTION**” payable at Mumbai from 9.30 am of 28th May 2014 till 6 pm of 18th June 2014.