

Open www.pgvcl.com and click on "ONLINE PAYMENT" Link

The screenshot displays the PGVCL website interface. At the top, the header features the PGVCL logo and the text "PASCHIM GUJARAT VIJ COMPANY LIMITED" with the tagline "(LEADING ELECTRICITY DISTRIBUTOR IN WESTERN REGION OF GUJARAT IN INDIA)". Below the header, a main menu is visible on the left side, listing various options: HOME, COMPANY PROFILE, BOARD OF DIRECTORS, OFFICES CONTACTS, RIGHT TO INFORMATION, CONSUMER CORNER, CONSUMER GUIDE, AMNESTY SCHEME, Planned Shutdown, Circular for Talkal (2010) Drip, AG PENDING APPLICATIONS, **ONLINE PAYMENT** (highlighted with a white arrow), CONSUMER PORTAL, DOWNLOADS, IMPORTANT CIRCULARS, ELECTRICITY RELATED ACTS, SOP & RIMS, MISCELLANEOUS, JOBS, NEWS, STATISTICS, and TENDER NOTICES & VENDOR INFO. The main content area features a large image of the PGVCL Corporate Office at Rajkot, with the text "Customer Care Centre: 1800 233 155333" above it and "PGVCL Corporate Office at Rajkot" below it. At the bottom of the main content area, there is a banner for "Public Awareness Campaign Exercise [PACE]". The footer of the website mentions "ile Gujarat Electricity Board has been restructured into seven companies."

www.pgvcl.com/ONLINE_PAYMENT.htm

Start | Inbox - Outlook ... | Online Payment ... | Paschim Gujara... | Document1 - Mic... | Local Disk (E:) | EN | 11:20 AM

On this page, you will find different modes of online payment.

:: PGVCL Online Bill Payment System ::

Payment Option	Description	Convenience / Transaction Processing Fee for Online Payment
Pay Energy Bills	Energy Bill Payment Facility [FAQ]	<ul style="list-style-type: none"> Rs.10.00/- (Ten) inclusive of Service Tax Per Transaction Processed for Net Banking 1% (one percent) of Customer Payment Amount Plus Service Tax Per Transaction Processed for Credit / Debit / Pre-Paid Cards.
Consumer Web Portal	<ol style="list-style-type: none"> 1. View Bill History / Download Duplicate Bill 2. View Payment History / Download Receipt 3. Make Multiple Bill Payment Online 4. Add Multiple Account with Single User ID 5. Receive Bill in Email 6. Apply for New Connection 7. Apply for load Extention/Reduction 8. Apply for Name Transfer Application 9. Apply for Cancellation of Connection 10. Online Complain Registration 11. Consumption Calculator 	
Quick Payment	<p>No Registration Required.</p> <p>Make Payment without Login.</p>	

Minimum System Requirement is Windows XP with Service Pack 3 or Higher versions and Internet Explorer 6 or higher.
 Different Login & Password for each link.
 User must remember their user name & password for respective link. Use Forgot Password link to retrieve Password.

Click on Consumer Web Portal and you will see the below page.

The screenshot shows the PGVCL Consumer Web Portal. The browser address bar displays <https://www.pgvcl.in:7015/PortalWeb/appmanager/LaunchPortal/LaunchDesktop>. The page header includes the PGVCL logo and the text "PASCHIM GUJARAT VIJ COMPANY LIMITED". A navigation menu contains links: Home, Sign Up!, Forgot Password?, Forgot Username?, Quick Online Pay, Payment Status, New Complaint, and Complaint Status. The main content area is divided into three columns. The left column, titled "About Company", provides information about PGVCL. The middle column, titled "What's New", lists recent updates. The right column, titled "News Corner", displays news items. A callout bubble with the text "Click here if You are not a registered USER" points to the "Register Now!" link in the login section. The bottom of the page shows the Windows taskbar with the Start button and several open applications.

PASCHIM GUJARAT VIJ COMPANY LIMITED

Home Sign Up! Forgot Password? Forgot Username? Quick Online Pay Payment Status New Complaint Complaint Status

Login

Username Password Remember Me ☐ Login

[Now User? Register Now!](#)

Quick Links

Quick Online Pay Payment Status

About Company

Paschim Gujarat Vij Company Limited - (PGVCL) is the largest Power Distribution utility in the Gujarat. The Company was incorporated on 15th September 2003. The erstwhile Gujarat Electricity Board was unbundled pursuant to Power Sector Reforms initiated by State Government into Seven Companies including PGVCL. The commercial operations were entrusted to Company with effect from 1st April-2005 with unbundling of Gujarat Electricity Board. The Company is wholly own subsidiary of Gujarat Urja Vikas Nigam Limited (GUVNL) a Government of Gujarat undertaking.

What's New

- Bill Collection Agencies
- ATP Centers
- New Tariff Plan
- Information to Consumers
- Energy Saving Tip
- Safety Tips

News Corner

30-Nov-2011 PGVCL Bags 'India Power Award-2011' for 'Innovative I.T. and Metering Applications'

30-Nov-2011 PGVCL Bags 'India Power Award-2011' for 'Overall Utility Performance -Distribution (Non-Urban)'

Related Links Please Select Link

Planned Outage Please Select Planned Outage

Click on “Register Now” or “Sign Up!” for Registration

» Registration

Registration

Username*

Please do not use any space or special characters except underscore '_'. e.g. John_Smith, JSmith.

Password*

Please use at least one digit, one special character, one upper and lower letter. e.g. Test@123.

Confirm Password*

First Name*

Middle Name

Last Name*

Birth Date*

e.g. 03-01-2010 (dd-mm-yyyy)

Mobile No.**

e.g.9123456788

Landline No.**

e.g.07934568456

E-Mail Address*

e.g.test@abc.com

Security Question*

-Select Security Question-

Security Answer*

Type the characters you see in the image below. (Letters are case-insensitive)*

4K2DML

☐ I have read all the [terms & conditions](#) of PGVCL and fully agree with the same.*

Note: ** Either of the field is mandatory

Save

Click on Save

Fill up registration details and click on Save, you will get the message as shown below.

Pashim Gujarat Viji Co. Ltd. x Welcome to PGVCL Consumer x

https://www.pgvcl.in:7015/PortalWeb/appmanager/LaunchPortal/LaunchDesktop?_nfpb=true&_windowLabel=portletInstance_528_nfpv...

Customize Links Free Hotmail Windows Marketplace Windows Media Windows Imported From IE Employer e-Sewa https://myvodafone.v...

» Registration

You have Registered successfully. Click here to Login.

Registration

Username*

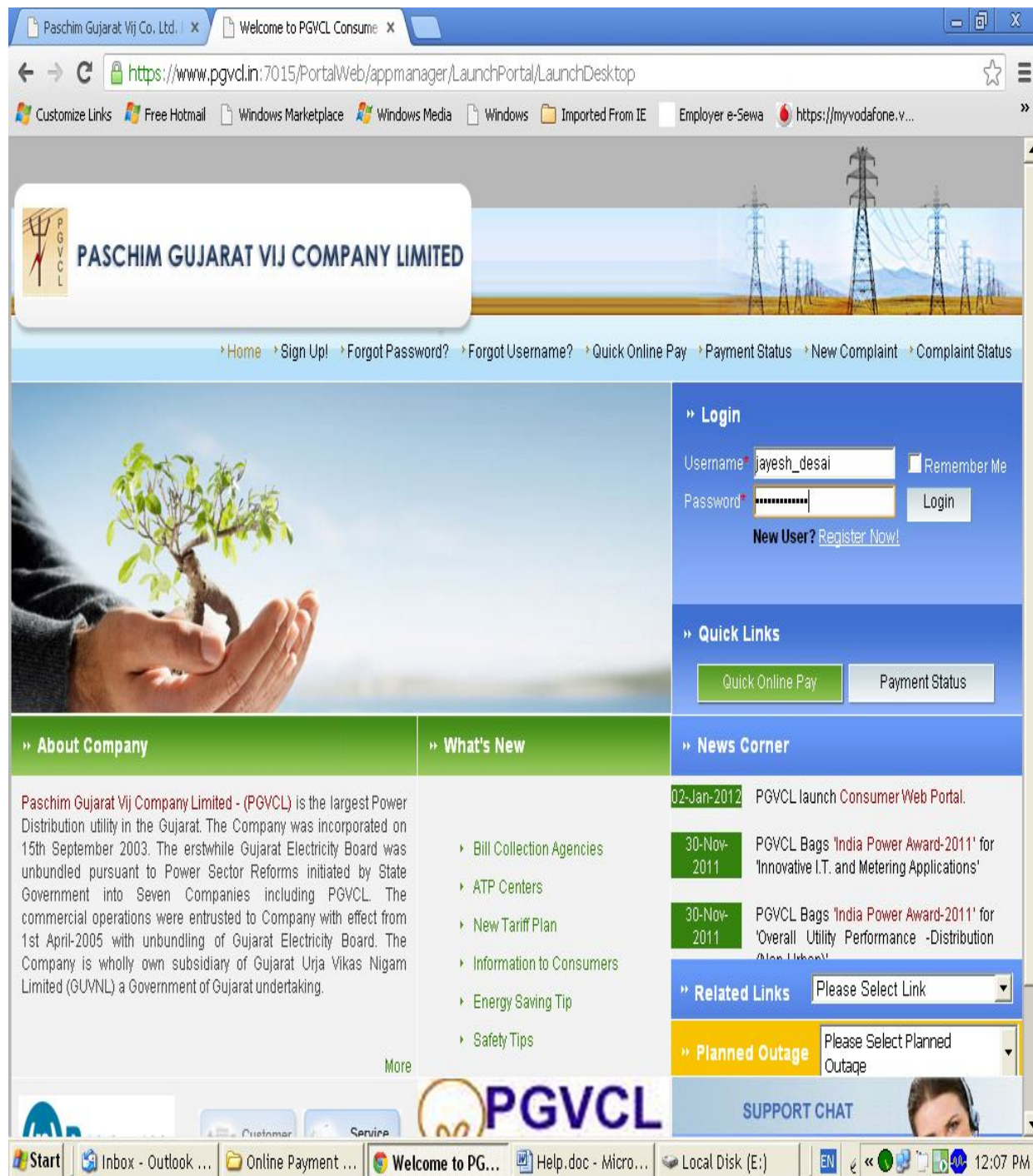
jayesh_desai

Please do not use any space or special characters except underscore '_'. e.g. John_Smith, JSmith.

Password*

Please use at least one digit, one special character, one upper and lower letter. e.g. Test@123.

After successful registration, Login with your username and password.



Once it is required to “Add LT Account -11 digit consumer number” Or “Add HT Account - 5 digit consumer number”. You can add up to 9 different Accounts in one login.

PASCHIM GUJARAT VIJ COMPANY LIMITED

Welcome Jayesh Prafulchandra Desai Last Login : Dec 21, 2012 12:04:51 PM IST Contact Us My Accounts Logout

» Service Request

- » New Connection
- » Disconnection
- » Change Name
- » Change Load
- » Shifting
- » Reconnection
- Check Service Request Status

» Manage Consumer Accounts

✓ There is no account associated with your Profile. You can add your HT/LT accounts using Add HT/LT Account button.

My Accounts

Consumer No.	Consumer Name	Address	Consumer Type	Connection Status	Delete
<div> Add LT Account Add HT Account </div>					

» My Applications

- » Customer Care Request
- » Online Payment
- » History Search
- Consumption Calculator

» Manage Profile

- Manage Consumer Accounts
- Update Profile
- Request for E-Bill

Enter the Consumer Number and click on SAVE button

The screenshot shows a web browser window with the URL https://www.pgvcl.in:7015/PortalWeb/appmanager/ConsumerPortal/ConsumerDesktop?_nfpb=true&_windowLabel=myAccounts&_nffvic. The page header includes the PGVCL logo and the text "PASCHIM GUJARAT VIJ COMPANY LIMITED". Below the header, a welcome message for "Jayesh Prafulchandra Desai" is displayed, along with the "Last Login" time of "Dec 22, 2012 02:50:13 PM IST". Navigation links for "Contact Us", "My Accounts", and "Logout" are present.

The main content area is divided into two sections. The left section, titled "» Service Request", contains a list of options: "New Connection", "Disconnection", "Change Name", "Change Load", "Shifting", "Reconnection", and "Check Service Request Status". The right section, titled "» Manage Consumer Accounts", contains a form titled "Add LT Account". The form has a label "Consumer No.*" and a text input field containing the number "85802085401". Below the input field are two buttons: "Save" and "Back".

The bottom of the page shows a Windows taskbar with the Start button and several open applications: "Inbox - O...", "prt", "Online Pa...", "Welcome ...", "My Docum...", "Online Pa...", "Help.doc [...]", and "EN". The system clock in the bottom right corner shows "3:25 PM".

Now enter the Bill Date & Past Reading from any previous bill and click on save button.

The screenshot displays a web browser window with the PGVCL Consumer Portal. The browser's address bar shows the URL: https://www.pgvcl.in:7015/PortalWeb/appmanager/ConsumerPortal/ConsumerDesktop?_nfpb=true&_windowLabel=myAccounts&_nfpv=1. The page has a left sidebar with navigation options: 'Service Request' (New Connection, Disconnection, Change Name, Change Load, Shifting, Reconnection, Check Service Request Status), 'My Applications' (Customer Care Request, Online Payment, History Search, Consumption Calculator), 'Manage Profile' (Manage Consumer Accounts, Update Profile, Request for E-Bill), and 'Insights' (Contact Us, Application User Guide, Browser Settings, Privacy Policy, Check Request Document). The main content area is titled 'Manage Consumer Accounts' and features a form titled 'Add LT Account'. The form contains the following fields: 'Consumer No.*' with the value '85802085401', 'Consumer Name' with the value 'JAYESHKUMAR DESAI', 'Bill Date*' with the value '30-07-2012' and a calendar icon, and 'Past Reading*' with the value '1991' and a help icon. A note below the fields states: 'Note: Consumer No., Bill Date and Past Reading should be from the same bill.' At the bottom of the form are 'Save' and 'Back' buttons. The Windows taskbar at the bottom shows the Start button and several open applications: 'Inbox - Ou...', 'Online Pay...', 'Welcome t...', 'Find Message', 'Consumer ...', and 'Help.doc - ...'. The system clock in the bottom right corner indicates the time is 3:11 PM.

Service Request

- New Connection
- Disconnection
- Change Name
- Change Load
- Shifting
- Reconnection
- Check Service Request Status

My Applications

- Customer Care Request
- Online Payment
- History Search
- Consumption Calculator

Manage Profile

- Manage Consumer Accounts
- Update Profile
- Request for E-Bill

Insights

- Contact Us
- Application User Guide
- Browser Settings
- Privacy Policy
- Check Request Document

Manage Consumer Accounts

Add LT Account

Consumer No.* 85802085401 ?

Consumer Name JAYESHKUMAR DESAI

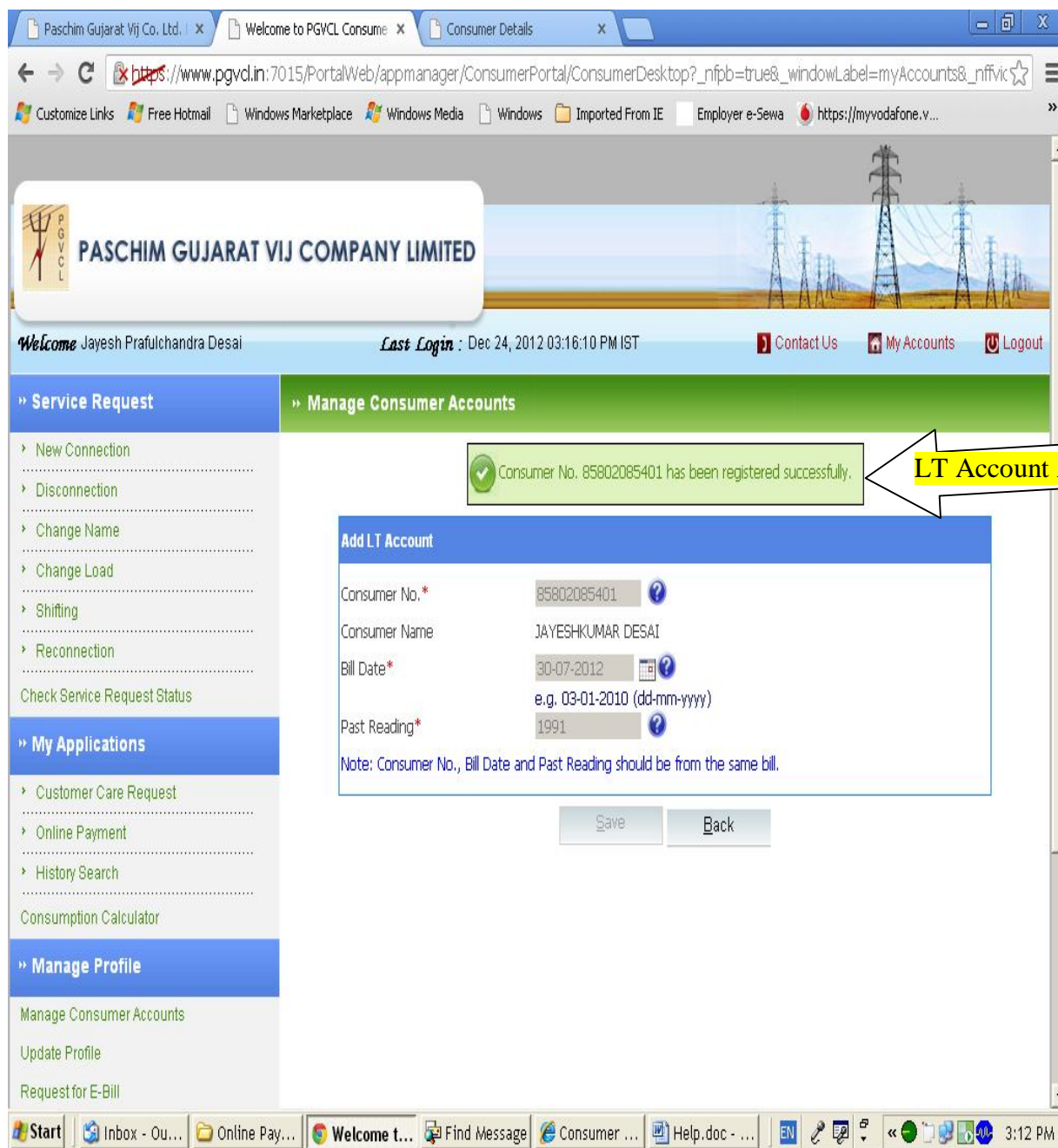
Bill Date* 30-07-2012 ?
e.g. 03-01-2010 (dd-mm-yyyy)

Past Reading* 1991 ?

Note: Consumer No., Bill Date and Past Reading should be from the same bill.

Save Back

Thereafter, you will get the below message



Now you can see all the registered accounts.

The screenshot shows the PGVCL Consumer Portal interface. The main content area is titled "Manage Consumer Accounts" and displays a table of registered accounts. The table has the following columns: Consumer No., Consumer Name, Address, Consumer Type, Connection Status, and Delete. A single account is listed with Consumer No. 85802085401, Consumer Name JAYESHKUMAR DESAI, and Address ANANDDHAM RECIDENCY, NEAR RACHITNAGAR. The account is of type LT and is Active. Below the table are buttons for "Add LT Account" and "Add HT Account".

Consumer No.	Consumer Name	Address	Consumer Type	Connection Status	Delete
85802085401	JAYESHKUMAR DESAI	ANANDDHAM RECIDENCY, NEAR RACHITNAGAR	LT	Active	

The left sidebar contains the following navigation links:

- Service Request
 - New Connection
 - Disconnection
 - Change Name
 - Change Load
 - Shifting
 - Reconnection
 - Check Service Request Status
- My Applications
 - Customer Care Request
 - Online Payment
 - History Search
 - Consumption Calculator
- Manage Profile
 - Manage Consumer Accounts
 - Update Profile
 - Request for E-Bill
- Insights
 - Contact Us
 - Application User Guide
 - Browser Settings
 - Privacy Policy
 - Check Request Document

Now you can make payment for any of the registered accounts.

The screenshot shows the PGVCL Consumer Portal interface. The top navigation bar includes links for 'Service Request' and 'Manage Consumer Accounts'. The 'Manage Consumer Accounts' section displays a table of 'My Accounts'.

Consumer No.	Consumer Name	Address	Consumer Type	Connection Status	Delete
85802085401	JAYESHKUMAR DESAI	ANANDDHAM RECIDENCY, NEAR RACHITNAGAR	LT	Active	X

Below the table are buttons for 'Add LT Account' and 'Add HT Account'. In the left sidebar, under 'My Applications', the 'Online Payment' link is highlighted with a large arrow pointing to it, labeled 'Click Here for Bill Payment'.

Online Payment

- Pay Online - Registered Consumer
- Pay Online - Unregistered Consumer
- Pay Online - Firm Quotation

History Search

Check the box against Consumer Number for which you want to make payment. After checking the box, bill amount will be displayed. If it is incorrect, type actual amount as per physical latest bill and click on “Pay Now”.

The screenshot shows the PGVCL Consumer Portal interface. The header includes the PGVCL logo and the text 'PASCHIM GUJARAT VIJ COMPANY LIMITED'. Below the header, there is a navigation bar with links like 'Service Request', 'Pay Online - Registered Consumer', 'My Applications', and 'Manage Profile'. The 'Pay Online - Registered Consumer' section is active, displaying a table with the following data:

	Consumer No.	Consumer Name	Bill Month- Year	Bill Amount(₹)	Amount(₹)	View Bill
<input checked="" type="checkbox"/>	85802085401	JAYESHKUMAR DESAI	AUG-2012	1,678.22	1,678.22	

Below the table, there is a 'Total Amount (₹)' of 1,678.22. A 'Pay Now' button is located at the bottom of the table. A note is displayed below the table:

Note: 1. HT Consumer can not make online payment if no bill data available.
 2. Check **Payment History** before making payment.
 3. For LT consumer: There might be delay in latest bill shown in the application. In case if your latest bill is not shown above, you can still pay as per the amount in the new physical bill.

Annotations on the screenshot include:

- 'View Bill' pointing to the 'View Bill' link in the table.
- 'Click Here for Pay Bill' pointing to the 'Pay Now' button.

Thereafter, available payment options will be displayed. You can make payment by Debit Card, Credit Card or Internet Banking.

The screenshot shows a web browser window with multiple tabs. The active tab is 'BillDesk Payment Gateway'. The address bar shows the URL: <https://www.billdesk.com/pgidsk/pgmerc/PGVCLPaymentoption.jsp>. The page header features the 'BillDesk' logo with the tagline 'All your payments. Single location.' and the 'BillDesk Payment Gateway' title. A logo for 'PGVCL' is also visible. The main content area is titled 'Choose a payment option'. It states: 'You have chosen to pay an amount of Rs. 1678.22 from your credit card / specified bank account . Please select your payment option and 'submit' :'. Below this, a table displays transaction details:

Order Number :	010113170932544
Consumer Number :	85802085401
Consumer Name :	JAYESHKUMAR DESAI
Transaction Amount :	1678.22
Select Payment Option :	<input type="radio"/> Credit Cards <input type="radio"/> Debit Cards <input type="radio"/> Internet Banking

At the bottom of the form are two buttons: 'CANCEL' and 'SUBMIT'. The footer of the page contains the text: 'Terms Conditions | Privacy | © 2013 IndiaIdeas.com Ltd.' The Windows taskbar at the bottom shows the Start button, taskbar buttons for 'Inbox - ...', 'Billdesk...', 'Help.do...', 'Local Di...', '10.36.1...', 'C:\WIN...', 'Lanview16', and system icons on the right including a clock showing 5:10 PM.